







Company information

公司 () 1992 年 20 年 4,000 assurance QC team OEM/ODM service



Cetification



Frequently Asked Question (FAQ)?

1) Can you do printing on the glass perfume bottle?

Yes, we can. We could offer various printing ways: the screen printing, hot stamping, decal attachment, frosting, sandblasting, etc.

2) Can we get your free samples about glass perfume bottle?

Yes, you can. Our Samples are only free for the customers who confirm order. But the freight for express is on buyer's account.

3) Can you combine many items assorted in one container in my first order?

Yes, we can. But the quantity of each ordered item should reach our MOQ.

4) What is the normal lead time?

For stock products, we will send goods to you within 7-15 work days after we receive your payment. For OEM products, the delivery time is 30-35 work days after we receive your payment.

5) What is your payment term?

We offer a variety of payment terms: T/T, L/C, Western Union and Money Gram.

6) What is your shipping way?

We will help you to choose the best shipping way according to your detail requirements. By sea, by

air, by express, etc. it depends on your requirement.

7) If any quality problem, how can you settle it for us?

When discharging the container, you need to inspect all the cargo. If any breakage or defect products were founded, you must take the pictures from the original carton. All the claims must be presented within 15 working days after discharging the container. This date is subject to the arrival time of container.

8) why you choose us?

1. We have rich experiences in glassware trade for more than 20 years and the most professional team.
2. We have 10 production line and can manufacture 15 million pieces per month, we have strict processes enable us to maintain an acceptance rate above 99% .
3. We work with more than 1800 clients in about 80 countries.

9) How about your MOQ?

Different kind products will be different MOQ, for some glassware in stock, small orders are acceptable.

10) How many people in your R&D department?

We have 5 professional designers, and they will develop 15 innovative designs monthly.

11) Can you give me a discount about the price?

The price depends on your quantity, if you want good price with small order, you can make more quantity in one time, and leave them in our warehouse, we will keep the goods for you until you need.

12) Can you give us a quick reply?

Of course, we will reply you in first time, if you are very urgent and we do not reply you, maybe we are in meeting or busy with other works, you can call us.

13) Your products can be used in microwave and oven?

The high borosilicate glass and high usage temperature is up to 500 °C, so it is very safe to be used in microwave and oven.

14) Are your products safe for daily use?

Of course, all of our products pass the quality certification, FDA, SGS, CA pro 65, CE, so please do not worry about that.

For more [candle holder](#) or any glassware, please visit our website: <http://www.okcandle.com/>

