

Cylinder Amber Iron Plating Glass Candle Holder

Product Details	
Item number.	SGLYP16072201
Material	Glass
Craft & Deep processing	Machine pressed & Iron plating
Sample time	1. 5 days if there is a form and size of the glass candle holder. 2. 15 days, if you need a new shape and size of the glass candle holder.
Main usages	1.As Votive candle holders. 2. Decoration in home, wedding,hotel,restaurant, party, banquet 3. Night lighting, accent lighting. 4. Scented oil heating. 5. Teapot/food warmer. 6. As gift choice. 7. Others.
The Features of products	1. Machine pressed votive glass candle holders from high quality. 2. Eco-friendly. 3. Meet ASTM test. 4. Customization service.

Delivery time

Shipping & Packing

1. Delivery Lead Time: Within 35 days after the order confirmed; Within 7 days if have goods in stock.
2. Shipping Way: By sea, by air, by express and the delivery agent acceptable as your requirement.
3. Normal Packing: 24pcs,36pcs or 48pcs into export carton, carton with cardboard divider.

Payment Terms

1. 30% deposit by T / T in advance, the balance after showing the copy of B / L.
2. L/C, Escrow, T/T and Western Union can be acceptable, but different countries different payment terms.

Customization Service

1. Various designs and sizes.
2. Craft: Machine pressed, Machine blown, Mouth Blown, I.S Machine.
3. Process: Electroplating, Iron plating, Color spraying, Screen printing, Decal printing, Frosting, Engraving, Laser engraving, etc.

4. Special package as shrink film, color gift box, white gift box, etc.

Our Strengths

1. Nearly 20 years of experience in glass product industry.
2. Certification: ASTM, ISO9001:2008
3. Quality Assurance: strict QC processes enable us to maintain an acceptance rate 99%.
4. Strong Production Capacity: 10 production lines for 15 million pieces monthly; 35 days production lead time.
5. Design team: Over 5000 designs mould existed and 300 new design every year;

Contact Us

For frequently asked questions, please click here [FAQ](#). Or welcome to contact me, Cicy.



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More Product Pictures



5 Train every employee to be an important member of the Customer Satisfaction Team.

Your own understanding of the importance of Customer Satisfaction will be far greater if even one of your employees remains unmoved in the Dark Ages. Every employee should be made aware (and be continuously reminded) that "fixing" the customer is just as important as fixing the customer's problem. The most common cause of this potentially fatal malady is employees (or here) who have allowed themselves to become isolated from the customer's concerns.

It is your ultimate goal of your combined efforts is a satisfied customer.

6 Don't make a mistake, own it.

are found only in neighborhoods
re all others. You and your
satisfy a customer, or fail

8 Don't overlook your employees as a source of ideas to improve your operation.

No one is closer to your customers and their operations than your own employees. Acknowledgment and recognition are undoubtedly powerful tools for gaining maximum contributions from employees. Thinkers who find that their suggestions are being ignored or put off, are the more likely to make problems of yours a real management crisis.

It is your job to make it a point to find your employees' suggestions and ideas. It is your job to make it a point to find your employees' suggestions and ideas.

7 Make sure that you treat the telephone as an important business tool.

Your customer experience with your store begins the exact moment that you or your employee answers the phone. Every employee who answers the phone to understand the customer's needs. Never make sure that your telephone is always answered. Never allow it to ring more than three or four times. Always have a customer on hold for more than a minute or two. Customer Satisfaction Audit, a commercial survey of 100 stores, one directly above that leaving a customer on hold for more than a minute is one of the most certain ways to alienate a customer.

If you can't find the information you need within a minute or two, volunteer to call the customer back. And always, ALWAYS, call the customer back when you have promised to do so. Even if you haven't been able to find all the information you need, don't leave the customer to wait for a call that never comes.





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Office & Sample Room

[Shenzhen Sunny Glassware Co.,Ltd](#) was established in 1992. We have been in this industry area for more than 20 years, as a professional manufacturer, we specialized in designing glassware, manufacturing glassware as well as exporting. Our products lines range from handmade to machine made. We already produced abundant products such as [glass tumbler](#), [borosilicate glass](#), [shot glass](#), [vase](#), [bowl](#), [candle holder](#), [stemware](#), [ashtray](#), [tableware](#), [drinking glass](#), etc. all the daily use glassware, in total there are more than 4,000 different styles. We have an excellent design team for innovative product creation and strict QC team for quality assurance. OEM/ODM service are supported as well.





